



Vacation Rental Services

## Local Services

### Avoid rental hassles by ensuring your property is rental-ready at all times

Our Local Service plan is specifically designed to ensure the ongoing quality and readiness of your vacation rental property by verifying and auditing your needs on a regular basis — at a very cost-competitive price. This affordable service package is vital for ensuring the integrity of your guest experience by covering the basic management details that ensure overall satisfaction.

#### Property Audit

We start by taking an inventory of the property and document the full requirements for VRS client satisfaction. Thereafter the property is annually audited.

#### Audit Recommendations

Based on the audit results, VRS makes recommendations on fulfillment and pricing of these requirements.

#### Guest Arrival Inspection

Prior to a guest's arrival, VRS will inspect your property to ensure it is "rental-ready." VRS will take immediate corrective action to address easily resolved items and will contact owner if it is necessary to incur cost in excess of amount stipulated in the management agreement. We ensure that amenity inventory is properly stocked in preparation for guest arrivals. VRS is there to assist you in ensuring your property is "rental ready."

#### Guest Departure Inspection

After a guest's departure, VRS will inspect your property. Any damage or missing inventory will be documented and reported to you.

#### Guest Calendar Monitoring

VRS monitors guest bookings to ensure your property is ready for the next guest arrival.

#### Maintenance and Repair Management

VRS is available to track and manage all maintenance and service providers; schedule bid-requests, project management and work completion as needed and approved. Additional fees apply.

#### 24/7 Emergency Service

VRS provides 24/7 service support In the event of a guest (or owner) emergency.

#### Secure Access

VRS provides secure guest access by using numeric or alpha lockboxes and will conduct a security walk-through together with your to make sure the highest levels of protection are achieved. We document ways to avoid high utility costs and how to reduce water, fire and safety threats.

#### Inventory Audit

Twice a year, VRS audits inventory levels to ensure inventory levels match the recurring needs of each property.

**More Questions? Call Us Toll Free: 877-728-4102**